



## SOCIAL SUSTAINABILITY MANAGEMENT SYSTEM POLICIES

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As Faik Pasha Hotel Istanbul, we are committed to fulfilling our social responsibilities and adopting social sustainability. We adhere to our social sustainability policy based on the following principles:

- **Employee Rights and Fairness:** We respect the rights of our employees and support fair labor practices. We adopt the highest standards in equal opportunities, fair wage policies, and occupational health and safety.
- **Employee Development:** We support the personal and professional development of our employees, enabling them to advance their careers. Through training programs and internal promotion opportunities, we help employees maximize their potential.
- **Community Engagement:** We are aware of our responsibilities to our local communities. We actively participate in social projects, support local development initiatives, and show sensitivity to community needs.
- **Customer Satisfaction:** We aim to maximize guest satisfaction. We continuously strive to understand our guests' expectations and provide them with the best service.
- **Occupational Health and Safety:** Employee health and safety are among our top priorities. We take the necessary measures to ensure safe working conditions, organize regular safety training, and establish emergency plans.
- **Cultural Diversity:** We support and respect employees from diverse cultural backgrounds. By creating a diverse and inclusive work environment, we foster an atmosphere where everyone can contribute.